

# POWER NOTES

The newsletter of Mission Valley Power, 36079 Pablo West Road, P.O. Box 97, Pablo, MT 59855-0097

January/February 2008

## New Face in Operations



Josie Stasso is MVP's new Operations and Construction

Clerk, also known as our Dispatcher. Formerly a Customer Service Representative, and with prior experience in the Accounting Department, Josie isn't new to Mission Valley Power. She has 12 years with MVP. As Dispatcher, she inherited the daytime, walk-around phone, ready to transmit communications between customers and our line crews in the event of outages. With our Dispatch Center, she can pinpoint where the crews are and procedures they are conducting. If an electrician calls in and needs a temporary disconnect/connect, Josie will transmit that message to the serviceman. So, she's familiar with the crews and the utility lingo!

## Student Award Time!

This is the sixth year MVP has offered student awards.

**WHO IS ELIGIBLE?** Any student of middle, junior high, high school, or college within Mission Valley Power's service area is eligible to apply. All applicants must currently be residing

in and have resided for at least five years within MVP's service area.

### WHAT TYPES OF AWARDS ARE AVAILABLE?

The Employees MVP Student Award will be granted for any academic, athletic, or other extra-curricular activity that will significantly benefit the future career of the student by refining and developing their talents. Awards of **up to \$250** are available.

### HOW DO STUDENTS APPLY?

Applications may be picked up at any MVP office or may be mailed to you upon request. Call Linda at 883-7935.

### Applicants must provide:

- 1. A completed application.
- 2. A signed school transcript.
- 3. An acceptance document (from the school or program you plan to attend) OR a copy of the training or activity program that you plan to attend (such as basketball camp) in case you have not yet been accepted but hope to be.
- 4. A short essay (500 words or less) that includes addressing why you (the applicant) believe you should receive an award. Tell us about your leadership, integrity and honesty as well as your need.
- 5. Provide two letters of reference that address your leadership, integrity and honesty.

One should be from a school administrator such as your principal, vice-principal, school advisor or teacher. The other letter should be from a community member such as a business person, a clergy person or any other active community member.

Students must provide their application and information **DELIVERED TO MVP'S PABLO OFFICE by 4:00 p.m., on March 7, 2008**, to Mission Valley Power at 36079 Pablo West Road, Pablo, MT or mailed to P.O. Box 97, Pablo, MT 59855-0097. You can also fax to 407-883-7919.

## Conservation and Incentives

You can receive a \$15 credit on your MVP account by purchasing **Energy Star®** home electronics/office equipment. Read on.

• Customer must complete a Home Electronics/Office Equipment application and attach a copy of the **receipt of purchase and yellow energy guide sticker (or copy of user's guide or box label with the model number and Energy Star® logo)** and return to any of the Mission Valley Power Offices.

• Mission Valley Power will credit the customer account in the amount of **\$15** per **Energy Star®** qualified home electronics/office equipment.

• **Energy Star®** Home Electronics & Office Equipment that qualify for a

(. . . continued from page 1)

credit to your account include:  
*DVD, Home Audio, TV's, VCR's,  
Computers, Copiers, Faxes,  
Monitors, Multifunction Devices,  
Printers, Ceiling Fans, and  
Programmable Thermostats.*

## **New Rates Effective February 1, 2008**

MVP will have a pass-through rate increase effective February 1, 2008. Each year MVP receives a power adjustment from PPL Montana for our Kerr Power allocation. Annually MVP passes this thru to the customer. This year's adjustment for the residential rate class energy charge is \$0.0496 to \$0.0497/kwh. This results in a \$0.12 increase for a customer using 1200 kwh per month.

## **Give a Break to "Utility Work Ahead" Signs**



Not all of our line crews work on isolated roads as shown above. Many are working on busy highways, where traffic poses extra danger over and above their hazardous occupation. Please pay special attention to the warning signs, set up for everyone's safety - yours and MVP personnel!

***We Thank You!***

## **Leaning Poles Around Jocko Bridge Are Safe**



MVP always welcomes calls from customers concerning problems with lines or poles. Lately, calls have been coming in about the leaning poles in the Arlee area along Highway 93. MVP is currently changing out poles on the east side of the highway. Poles are leaning in order to make the change. They look precarious, but are safe. There is still a lot of the pole set way into the ground. Along this particular route, especially where you see a series of leaning poles, a safe procedure is being followed.

However, if any of you see any lone poles out there anywhere, leaning, please be sure and call them in! Poles are supposed to be standing straight up!

***We surely do appreciate your eyes and ears! All the time! Any time!***

**Call Before U-Dig  
1-800-424-5555**

MVP Department Phone Numbers:  
Customer Service: 883-7900 or 675-7900  
Operations: 883-7940  
Engineering: 883-7950  
After Hours Emergency: 883-7972  
Website: [www.missionvalleypower.org](http://www.missionvalleypower.org)



## **Customer Appreciation & Conservation Day - Coming April 10th**

Many of you know, we moved our Customer Appreciation & Conservation Day (or Annual Meeting) from December to April.

The date is set: April 10th!

Time: 4:00 p.m. to 7:00 p.m.

Door Prizes Galore!

Plan to Attend!

## **Revised Operations Manual In Full Swing**

December 1, 2007 marked the implementation of our newly revised Operations Manual. The newest revision includes a change in the Aid-to-Construction contribution. Line Extension Credits will no longer be included for the cost and installation of transformers. MVP still provides a \$500 aid-to-construction credit towards cost of providing power to a new service. All transformer replacement costs will be covered by MVP. All 400 amp meter services will be placed in the General Service Demand rate class, including residential service. If you would like a copy of the Operations Manual, they are available at any MVP Office or you may have one mailed to you.